

Speech-to-Speech Call with Confidence



Speech-to-Speech (STS) service allows people who have a speech disability or use an assistive voice device to make and receive phone calls. The STS Relay Operators are specially trained to understand speech patterns to ensure you are understood.

How to make your STS call:

- Dial 711 or **800-833-7637** for English and Spanish and provide the telephone number of the third party you want to call.
- After making the connection, you speak on your phone directly to the third party.
- Instruct the Relay Operator to repeat what you said to the third party as needed for clarity.

Wisconsin Relay offers the following options:

- Online Customer profile
- STS Call Setup
- Wireless *STS

To learn more about call processing options visit:

- wisconsinrelay.com/sts



Contact us today to get more information or request training:

Michelle Vicino

Customer Relations Manager

- michelle.vicino@t-mobile.com
- 860-899-1097 (videophone)

Accessibility Care for STS:

- 877-787-1989
- access@t-mobile.com

Training is available at no cost:

- wisconsinrelay.com/outreach

Dial 711.

Say hello and communicate with anybody in a breeze!

Dialing 711 will connect you to Wisconsin Relay, a no-cost service which allows effortless communication for people who are deaf, deafblind, hard of hearing, speech-disabled, or hearing.

It is very simple to make phone calls.

1. Dial 711 or use these toll-free numbers.
2. Give a Relay Operator the number of the person you are calling to.
3. Communicate while the Relay Operator relays messages between you and the caller.

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Michelle Vicino

Customer Relations Manager

- michellevicino@t-mobile.com
- 860-899-1097 (Videophone)

Accessibility Care:

- 800-676-3777
- 800-676-4290 (Español)
- access@t-mobile.com

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TTY User



711
or

English: 800-947-3529
Spanish: 800-833-7813
wisconsinrelay.com/tty

Voice User



711
or

English: 800-947-6644
Spanish: 800-833-7813
wisconsinrelay.com/voice

Voice Carry-Over User



711
or

English: 877-490-3724
Spanish: 800-833-7813
wisconsinrelay.com/vco

Hearing Carry-Over User



711
or

English: 800-947-3529
Spanish: 800-833-7813
wisconsinrelay.com/hco